Serial Installation Guide

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NI-Serial Software Installation

To install your NI-Serial software, follow these steps.
1. Log on as Administrator or as a user with administrator privileges.
2. Insert the NI-Serial media.
3. Run the NI-Serial for Windows installer.
4. For more information about installing your Serial interface, refer to the appropriate following section.

PCI/PCI Express/PIXI/PIXI Express Serial Installation

Refer to the installed Serial Hardware and Software Help for more information about troubleshooting problems, configuring the hardware and software, programming requirements, and more.
1. Power down the computer, install your serial PCI, PCI Express, PXI, or PXI Express hardware, and power on the computer.
2. After Windows detects your hardware, open NI-Serial Troubleshooter.
3. The NI-Serial Troubleshooter window appears. This application verifies the software and hardware installation and sequentially tests each NI serial port.
4. Connect the cables.
USB Serial Installation

⚠️ **Caution** The USB Serial device and the computer must share the same ground potential.

Refer to the installed *Serial Hardware and Software Help* for more information about troubleshooting problems, configuring the hardware and software, programming requirements, and more.

1. Restart the computer.
2. If you are installing a USB-485/4, connect the external power supply.
3. Connect the USB cable from the USB hardware to an available USB port on your computer or USB hub.
4. Open NI-Serial Troubleshooter.
5. The NI-Serial Troubleshooter window appears. This application verifies the software and hardware installation and sequentially tests each NI serial port.
6. Connect the cables.

ENET Serial Installation

Refer to the installed *Serial Hardware and Software Help* for more information about troubleshooting problems, configuring the hardware and software, programming requirements, and more.

1. Restart the computer.
2. Install your Serial ENET hardware.
   a. Open NI-Serial ENET Wizard.
   b. Follow the prompts to add your serial ENET interface(s). If you see the Hardware Installation dialog box, click **Continue Anyway**. You may see two Hardware Installation dialog boxes per port being installed.
   c. When finished adding your serial ENET interface(s), restart your computer.
3. Open NI-Serial Troubleshooter.
4. The NI-Serial Troubleshooter window appears. This application verifies the software and hardware installation and sequentially tests each NI serial port.
5. Connect the cables.
ExpressCard Serial Installation

Refer to the installed Serial Hardware and Software Help for more information about troubleshooting problems, configuring the hardware and software, programming requirements, and more.

1. Restart the computer.
2. Insert your serial ExpressCard hardware.
3. Open NI-Serial Troubleshooter.
4. The NI-Serial Troubleshooter window appears. This application verifies the software and hardware installation and sequentially tests each NI serial port.
5. Connect the cables.