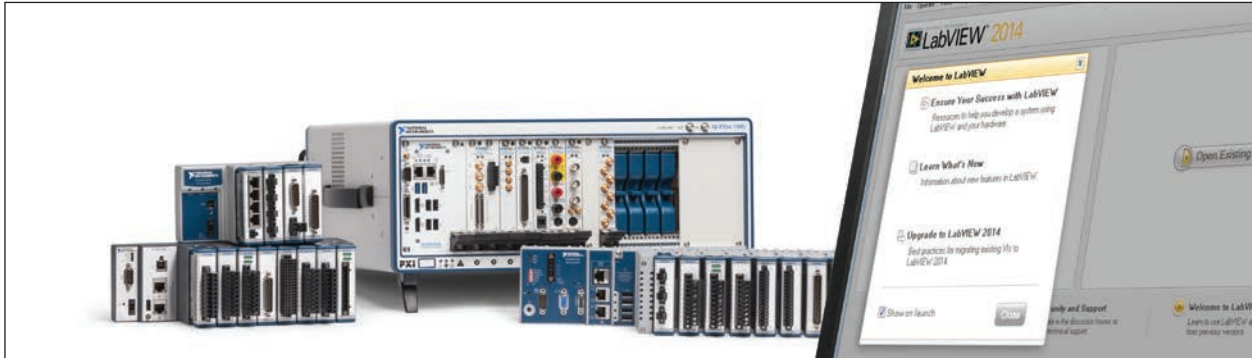


NI Service Programs for Systems

Reduce time to first measurement by up to eight man-hours and improve system downtime by 10 days during repair by including a service program for systems with your system order. Customize your system with various installation options, repair coverage, calibration certifications, and system-specific documentation to exceed the typical out-of-the-box experience and meet application life-cycle requirements. With a service program, avoiding typical repair processes, sending fully assembled systems in for service, and saving up to 25 percent on multiyear maintenance coverage are examples of benefits NI provides to ensure your investments are protected and you achieve the lowest cost of ownership.



Achieve the Shortest Time to Measurements

NI trained technicians assemble and test your system to ensure it is compatible and ready to go out of the box.

System Assembly and Test

- Innovate with confidence knowing that every configured system from NI is assembled and tested before shipment
- Take advantage of guaranteed slot placement of modules/devices in the chassis
- Get started faster with custom documentation and support from NI applications engineers

Selectable Software Installation

- Select current or previous versions of NI software (LabVIEW, TestStand, LabWindows/CVI, and driver software)
- **Save up to eight hours** with all required software preinstalled from the factory
- Standardize with confidence and experience no-hassle system replication

Ensure the Lowest Cost of Ownership

The Standard and Premium service programs for systems lock in maintenance costs and minimize downtime so you can keep your system operating at peak performance over the life of your application.

Repair Coverage

- **Save up to 90 percent** with an extended duration service program (three- or five-year option) versus paying per incident
- Save time on disassembly and troubleshooting by returning your system fully assembled for repair and/or calibration services with System RMA
- Bring your system back quickly with the custom recovery image (stored locally on your NI controller)
- Standardize on a specific software set and avoid costs incurred from change
- Avoid typical repair processes and **save 10 days of downtime** with Advanced Replacement—have a replacement product shipped upon failure

Calibration Options

- Ensure measurement accuracy, increase production yield, and establish consistency between measurements with traceable, compliant, or accredited calibration service
- **Save up to 25 percent** with multiyear discounts (three- or five-year option)

Build your system today and add a **service program for systems** at ni.com/advisor.

Flexible Choices

Choose from the following service programs for systems when configuring your system:

	NI PXI		CompactRIO and CompactDAQ	
	Standard Service Program	Premium Service Program	Standard Service Program	Premium Service Program
System Configuration	Delivery Single Shipment		Delivery Single Shipment	
	Assembly Modules Installed—Selectable Slot Position		Assembly Modules Installed—Selectable Slot Position	
	Cooling Filler Panel and Slot Blocker Installation for Optimized Cooling Efficiency		—	
Software Installation	Drivers Current or Legacy System Driver Set		Drivers Current or Legacy System Driver Set	
	Application Development Environments LabVIEW, LabVIEW Real-Time, LabVIEW FPGA, LabWindows/CVI, TestStand		Application Development Environments LabVIEW (<i>Microsoft OS only</i>), LabVIEW Real-Time, LabVIEW FPGA (<i>CompactRIO only</i>)	
System Functional Test	Performed at NI factory. Printed test results included in system documentation.		Performed at NI factory. Printed test results included in system documentation.	
Software Restoration	Custom Software Configuration Recovery Image		Custom Software Configuration Recovery Image (<i>Microsoft OS only</i>)	
Warranty	Extended to 3 or 5 Years Total	Extended to 3 or 5 Years Total	Extended to 3 or 5 Years Total	Extended to 3 or 5 Years Total
		Advanced Replacement Save 10 days of downtime.		Advanced Replacement Save 10 days of downtime.
		Fully Assembled Return Send the system in for repair or calibration without disassembling or troubleshooting.		Fully Assembled Return Send the system in for repair or calibration without disassembling or troubleshooting.
Calibration	<i>(Optional)</i> Extended to 3 or 5 Years Total Traceable Calibration Compliant Calibration Accredited Calibration Have modules calibrated at the selected level before delivery.		<i>(Optional)</i> Extended to 3 or 5 Years Total Traceable Calibration Compliant Calibration Accredited Calibration Have modules calibrated at the selected level before delivery.	
Documentation	Printed Documentation Getting Started Guide Bill of Materials and System Test Report Checklist of Services Performed and Duration Coverage Configuring a Real-Time System Recommended Maintenance Guide Frequently Asked Questions and Technical Support Options Calibration Certificates for All Applicable Devices in the System Copy of Installed System Driver Set on USB Stick Media How to Restore or Create an Image for Embedded Windows PXI Controllers		Printed Documentation Getting Started Guide Bill of Materials and System Test Report Checklist of Services Performed and Duration Coverage Configuring a Real-Time System Recommended Maintenance Guide Frequently Asked Questions and Technical Support Options Calibration Certificates for All Applicable Devices in the System Copy of Installed System Driver Set on USB Stick Media	
Custom Installation	Contact NI		Contact NI	

Build your system with the Standard or Premium service program today at ni.com/advisor.

Custom or unique requirements? Contact NI for more information on the PremiumPlus Service Program for systems at ni.com/contact.